



ALOE FAQs

How do I create an account?

To create an account, click on “Create Account” on the home page of Aloe and then follow the question prompts. *Note: you must have a LinkedIn account to create an account on Aloe.*

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Why do I need a LinkedIn account to create an account and sign into Aloe?

We use LinkedIn to help build your profile and verify that you are who you say you are. We will not post anything without your permission.

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Why is my location required when using the Find Friends service?

We want to provide you with the best and most accurate results when you search for new friends in your area. We also want to encourage in-person community as healthy in-person friendships can significantly decrease depression and positively enhance your mental health. Get off online and get in-person!

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Why can't I change my profile photo?

You can change your profile photo on Aloe by updating your photo on your LinkedIn account. We are currently only allowing your LinkedIn profile photo to be displayed as we want to maintain a level of professionalism and safety across the site.

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What does “Saving” a user’s profile do?

When you “Save” another users profile, you are keeping that user’s profile for later reference if you want to reach out to them at another time so you do not need to start the search over again every time you log in and out of Aloe. The other user cannot see that you saved their profile.

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How do I edit my profile?

At this stage in the beta test, we do not yet have this feature available. We appreciate your patience as we continue developing out the site more and adding additional features that will benefit you and your control of your information on the site.

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What is a recommendation hub?

We feel that knowing someone’s recommendations helps you dive past the surface of small talk and break the ice for starting conversations. That’s why we’ve included a space for you to share your recommendations with the other person to get to know them better.

Recommendation hubs are groups where users with similar interests chat and share recommendations or bond over favorite things. This can be between just you and another user, only private to you or with a group of other users.

Examples of recommendation hubs can include travel plans and ideas, favorite restaurants, music, movies, recipes, and more.

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I wish Aloe did this differently on the site. Can I tell them about it and see if they can change it?

Yes, we would love to hear your input and comments on our site about how we can make it a more seamless experience for you and meet your needs! Please send us a message with your feedback to admin@aloeeveryone.com with “Aloe User Feedback” in the subject line and we will be in contact with you.

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What are the best browsers to use with Aloe?

For the best experience, we recommend using the following:

- Firefox 69.0 or more recent version
- Chrome 80.0 or more recent version
- Safari 12.1.2 or more recent version

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Why is the company named Aloe?

Aloe sounds like “hello” and is the same pronunciation for the word hello in the French language (“allô !”).

Aloe’s name is also in reference to the positive benefits associated with the aloe vera plant, as it has been used for medicinal and healing properties throughout the centuries. We want Aloe to provide a similar healing effect in your life to help alleviate loneliness and help you find healthy in-person community for the goal of ultimately enhancing your happiness and mental health.

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How can I delete my account?

At this stage in the beta test, if you want to delete your account, please send us an email at admin@aloeeveryone.com and let us know your reason for leaving Aloe. We’re sorry to see you go!

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